

Annexure A

Escalation Matrix:

Details of	Contact Person	Office Address	Contact No.	Email Id
Customer care	Ajit Prabhu	B-4, Eden Garden, Panjrapole, Chembur, Mumbai- 400088	+91- 9768556896	kyc@ndshares.com
Head of Customer care			+91- 8369440635	compliance@ndshares.com
Compliance Officer	Anup Agarwal		+91- 9819098026	office@ndshares.com
CEO	Raj Kumar Agarwal			

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://bsecre.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.